

Receive Polk County and City of Osceola Alerts/Notifications

Sign up to receive emergency alerts and severe weather warnings that could directly impact you and your family through AlertSense. You may sign up at <https://public.alertsense.com>.

Emergency response agencies in Polk County are able to send you emergency alerts via text message, email, pager, or voice mail (in extreme cases), based on your preferences. In partnership with Polk County, the City of Osceola is able to send alerts through AlertSense. All residents and businesses are urged to sign up for these alerts/notifications. When signing up, you may customize the types of alerts you would like to receive. You may also modify your existing subscription or unsubscribe to stop notifications at any time.

The system is intended to be used for emergency alerts, as well as non-emergency incidents that may have significant impacts to residents. Emergency Alerts could be related to specific hazards that require some kind of action be taken such as evacuation, shelter in place, boil water orders, water main breaks, sewer work, or severe weather warnings. Non-emergency alerts could include notices regarding street closures due to repairs. This list is not meant to be all inclusive. AlertSense will not be used for routine information. In addition to receiving information on your wireless device, you may also receive notification on your land telephone line (if you have one) depending on the type of incident or event. Alerts will come from 877-957-9563.

When signing up, please provide your address and preferred method(s) of contact. Adding your address will allow tailoring so you do not receive alerts that don't pertain to your geographical area. Residents can also download the free AlertSense mobile app for Android and Apple devices.

These alerts are provided free of charge, however standard text messaging rates and other charges may apply. AlertSense is not intended to be the sole source of your emergency information, but to be another method in which you may be contacted and emergency information may be delivered.

Call the City Office if you have questions.